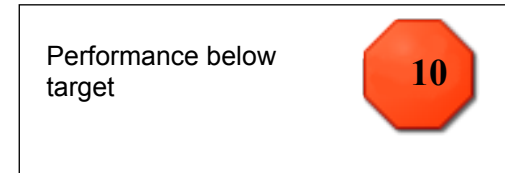
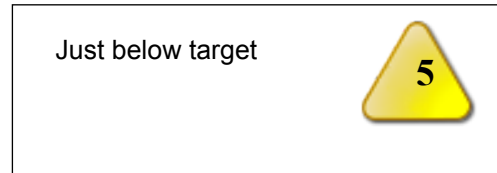
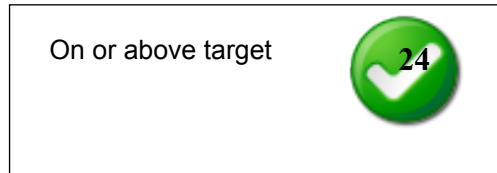


Performance Issues/Concerns Dashboard Q1 (ending 30 June 2017)

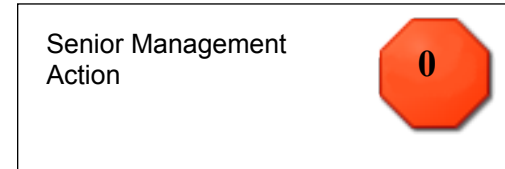
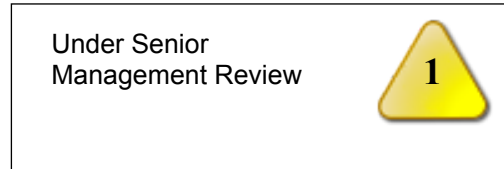
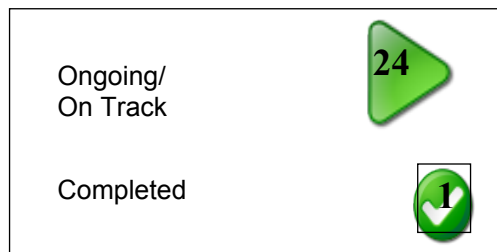
Performance Indicator Overview



1 KPI awaited

Any Potential Areas of concern	Remedy/Action
<p>No Potential Areas of concern at the moment</p>	<p>% of planning appeals allowed is above target and a review of all appeal decisions over 15 months is being undertaken to help improve performance in this area.</p> <p>The level of quality control checking of HB/CTB claims showing accuracy rate at 98%, some loss of processing performance is acceptable as requested by the Joint Committee.</p> <p>Level of planning income being closely monitored.</p>

Corporate Plan/Projects Review Overview -



Potential Areas of Concern	Remedy/Action	Status
BBHLC: Potential car parking pressures until demolition of existing building	Negotiation with neighbouring landowners	